

Privacy policy statement for KATKO Oy's reporting channel

This is a privacy policy statement for KATKO Oy's reporting channel (<https://katko.ilmoituskanava.fi>) regarding the collection and processing of personal data through the reporting channel.

The data controller is:

Katko Oy (Business ID: 2651935-3), located at Ruosilantie 2a, 00390 Helsinki.

Phone: 09 849 600, email: info@katko.fi.

The reporting channel allows users to submit reports of identified issues and misconduct. Reports may contain personal information and will be processed by designated handlers appointed by KATKO Oy to fulfill legal obligations, exercise supervisory and managerial rights, and handle received reports. These designated handlers will process the reports and will not disclose personal information to third parties except in situations mandated by law.

Authorized handlers have access to archived data, and in cases where the impartiality of the report processing cannot be ensured due to the handlers' affiliations, the data may be shared with third parties. In such situations, an external processor, such as an auditor, lawyer, or independent expert, may be authorized by the data controller to handle the report.

Handlers use individualized user credentials to access and process reports, while the person responsible for technical maintenance does not have access to the report database. Personal data included in reports may be used to investigate reported issues. By default, reports do not contain personal information about the reporter unless explicitly provided.

The reporting channel service does not collect information enabling the identification of the reporter, such as IP addresses or cookies. Personal data within reports is stored securely in the reporting channel service's database, accessible only to the designated handlers. The data controller may restrict access to reports based on different report types or handler roles.

If necessary, the data controller may transfer the data to its own database for processing or archiving. The information is stored in a secure format. Personal data is not transferred outside the EU. Personal data is deleted and destroyed five (5) years after the report is received, unless retention is necessary for legal rights or obligations, or for preparing, presenting, or defending a legal claim.

The report remains in the reporting channel for one (1) year in the format submitted by the reporter, with the possibility of extending the storage period for legal reasons. Once the storage period ends, the report and its associated personal data are destroyed.

The data controller deletes and destroys personal data when it is no longer necessary for processing. Data subjects have rights regarding the processing of their personal data, though these rights may be subject to legal limitations based on proportionate and necessary grounds.

Data subjects have the right to request correction or deletion of their collected data and can object to the processing of their personal data. If a data subject's right is restricted by law, they have the right to know the reasons for the restriction and can request the provision of information to the Data Protection Ombudsman. Typically, the data controller processes data subject requests within one month.

Data subjects have the right to lodge a complaint with the Data Protection Ombudsman. Profiling is not performed on personal data. The processing of data is subject to Finnish legislation.